

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2015-16 and thereafter)

SUBJECT CODE: 15CM/ME/OB55

B.Com. DEGREE EXAMINATION APRIL 2019
COMMERCE
SIXTH SEMESTER

COURSE : MAJOR – ELECTIVE
PAPER : ORGANIZATIONAL BEHAVIOUR
TIME : 3 HOURS

MAX. MARKS: 100

Section A

Answer ALL the questions.

(10 x 2 = 20)

1. Define organization.
2. Write a note on individual differences.
3. Define personality.
4. What is Halo Effect?
5. What is Stress?
6. What is meant by dominant culture?
7. What is team Building?
8. Define 'Attitudes'.
9. What is meant by group decision?
10. What are group norms?

Section B

Answer Any FIVE questions.

(5 x 8 = 40)

11. Distinguish formal organization from informal organisation.
12. Explain the big five theory of personality.
13. Briefly explain the challenges faced by the organisation.
14. Explain the different approaches to managing stress.
15. What is line organisation? State its merits and demerits.
16. Explain the ways of changing the organizational culture.
17. Explain the functions of attitude using tri-component model.

Section C

Answer Any TWO questions.

(2 x 20 = 40)

18. Explain the process of conflict and its redressal.
19. Discuss the various factors that influence the formation of Individual behaviour.
20. Explain the impact of organizational culture on the employees.
21. Explain the various types of groups.
