STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086. (For candidates admitted during the academic year 2016-17)

SUBJECT CODE: 16CM/MC/PO65

B.B.A. DEGREE EXAMINATION APRIL 2019 BUSINESS ADMINISTRATION SIXTH SEMESTER

COURSE : MAJOR – CORE

PAPER : PRODUCTION AND OPERATIONS MANAGEMENT

TIME : 3 HOURS MAX. MARKS: 100

Section A

Answer ALL the questions.

 $(10 \times 2 = 20)$

- 1. What is Capacity Planning?
- 2. Define Production.
- 3. What do you mean by 'Assembly line'?
- 4. What is Tool Cribs?
- 5. Define Product Planning.
- 6. What is Modular design?
- 7. What is Obsolescence?
- 8. Define Standardisation.
- 9. What is Route Sheet?
- 10. What is Six Sigma?

Section B

Answer Any FIVE questions.

 $(5 \times 8 = 40)$

- 11. Explain briefly the components of Production function.
- 12. Bring out the comparison of production-planning and control in Intermittent and continuous manufacturing systems.
- 13. What is Static Layout? and explain its advantages and disadvantages.
- 14. Describe the various stages in Product design.
- 15. What are the ways of reducing the scheduling problems?
- 16. Explain the importance of quality control system.
- 17. What are the different steps involved in six sigma implementation?

Section C

Answer Any TWO questions.

 $(2 \times 20 = 40)$

- 18. Discuss the functions and responsibilities of a production manager.
- 19. Briefly explain the factors affecting the design of a product.
- 20. Describe the functions of Production planning and control with a suitable model.
- 21. State and explain the barriers to the total quality management.
