STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86

(For candidates admitted from the academic year 2015–2016 and thereafter)

SUBJECT CODE: 15SC/ME/OB55

B.A. DEGREE EXAMINATION APRIL 2019 BRANCH III - SOCIOLOGY SIXTH SEMESTER

COURSE : MAJOR – ELECTIVE

PAPER : ORGANISATIONAL BEHAVIOUR

TIME : 3 HOURS. MAX.MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50 WORDS:

 $(10 \times 2 = 20)$

- 1. What do you mean by scientific management?
- 2. What is bureaucracy?
- 3. Define Organizational Behaviour?
- 4. List down the models of organizational behaviour.
- 5. Define motivation.
- 6. What is a general motive?
- 7. What is group cohesiveness?
- 8. What are group norms?
- 9. Define leadership.
- 10. How does situational leadership work?

SECTION - B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 250 WORDS:

 $(5 \times 8 = 40)$

- 11. Outline the scope of organizational behaviour.
- 12. Analyse the key elements of organizational behaviour.
- 13. Explain the concept primary and secondary motives.
- 14. Highlight the characteristics of formal groups.
- 15. Explain the nature of leadership.
- 16. Bring out the significance of Hawthorne Studies.
- 17. Discuss the process theory of work motivation.
- 18. Explain Hersey Bernard's Situational Model of leadership.

SECTION - C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1200 WORDS: $(2 \times 20 = 40)$

- 19. Explain the different types of organization.
- 20. Explain the models of organizational behaviour.
- 21. Explain the factors affecting group performance.
- 22. Elucidate the various types of leadership style with suitable examples.
