

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2015 – 2016 and thereafter)

SUBJECT CODE: 15CM/PE/OB14

M.Com. DEGREE EXAMINATION NOVEMBER 2018
COMMERCE

COURSE : ELECTIVE
PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ANY SIX QUESTIONS. (6 x 10 = 60)

1. Explain the scope of organizational behavior.
2. What are the environmental factors affecting individual behavior?
3. What skills are required in team building?
4. Describe the impact of culture on organizational effectiveness.
5. Describe the types of organizational change.
6. Explain the Big Five Personality Traits.
7. What is group dynamics? Explain the types of group dynamics.
8. Discuss the concept and process of organizational development.

SECTION – B

ANSWER ANY TWO QUESTIONS. (2 x 20 = 40)

9. Explain the challenges and opportunities of organizational behavior.
10. Define perception. What are the factors influencing perception? What is the impact of perception on organizational behavior?
11. What is stress? Explain the nature, causes and consequences of stress. How the stress can be managed in the work place?
12. What is conflict in organizations? Explain the process of conflict .Also explain how conflict will be managed.
