

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2015 – 2016 and thereafter)**

**SUBJECT CODE: 15CM/PC/SH14**

**M.Com. DEGREE EXAMINATION NOVEMBER 2018**  
**COMMERCE**  
**FIRST SEMESTER**

**COURSE : MAJOR CORE**  
**PAPER : STRATEGIC HUMAN RESOURCE MANAGEMENT**  
**TIME : 3 HOURS** **MAX. MARKS: 100**

**SECTION – A**

**ANSWER ANY SIX QUESTIONS (MAX. WORDS 500):** **(6 x 10 = 60)**

1. What is the nature of Human Resource Management?
2. What does 'Human Resource Planning' mean? Discuss in detail.
3. Explain the objectives of job analysis.
4. Discuss the various sources of recruitment.
5. What are the benefits of strategic human resources management?
6. What is the role of HR in counseling? Discuss its effectiveness.
7. What is 'Executive Development'? What are its objectives?
8. Write short notes on TQM. Is it a part of Benchmarking process?

**SECTION – B**

**ANSWER ANY TWO QUESTIONS (MAX. WORDS 1200):** **(2 x 20 = 40)**

9. Define human resources management .State its objectives and functions.
10. "Selection is virtually a kind of elimination process". Comment.
11. How would you determine the training needs in an organization? Discuss the appropriateness of various training methods.
12. What is meant by Quality Circles? Describe its merits and prerequisites for success.

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