B.B.A DEGREE EXAMINATION NOVEMBER 2018
BUSINESS ADMINISTRATION
THIRD SEMESTER

COURSE   :   **MAJOR – CORE**
PAPER   :   **HUMAN RESOURCE MANAGEMENT**
TIME   :   **3 HOURS**   **MAX. MARKS: 100**

SECTION – A
ANSWER ALL QUESTIONS: **(10 x 2 = 20)**

1. Define Human Resource Management.
2. What are the benefits of HR audit?
3. What is Job Analysis?
4. What are the objectives of the manpower planning?
5. What are the forms of on the job training?
6. Define Performance Appraisal.
7. Differentiate Wage and Salary.
8. What are the Fringe benefits?
9. What are the aims of career management?
10. Write a note on Grievance handling.

SECTION – B
ANSWER ANY FIVE QUESTIONS: **(5 x 8 = 40)**

11. Explain the functions of Human Resource Management.
12. Explain the process of Manpower planning.
13. Explain essentials for successful collective bargaining.
14. Explain the various methods of training to the employee.
15. Describe the modern methods of performance appraisal.
16. Explain the various sources of recruitment.
17. Describe the importance of motivation.

SECTION – C
ANSWER ANY TWO QUESTIONS: **(2 x 20 = 40)**

18. "Effective management of human resource is essential for the prosperity and welfare of an organization, a society and a nation" – Discuss.
19. Describe briefly the various steps that are involved in hiring human resources in an organization.
20. Explain the different theories of motivation.
21. Bring out the role of Human Resource Manager.

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