STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086. (For candidates admitted during the academic year 2015 – 2016 and thereafter)

SUBJECT CODE: 15CM/MC/HR55

B.Com. / B.Com. (C.S) DEGREE EXAMINATION NOVEMBER 2018 COMMERCE CORPORATE SECRETARYSHIP FIFTH SEMESTER

COURSE: MAJOR – CORE

PAPER: HUMAN RESOURCE MANAGEMENT

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS:

 $(10 \times 2 = 20)$

- 1. What is meant by HRM?
- 2. Identify the roles played by a HR manager.
- 3. What is HRP?
- 4. What is Job Specification?
- 5. What is stress interview?
- 6. What is Induction Program?
- 7. Mention the modern methods of Performance Appraisal.
- 8. What are the types of Motivation?
- 9. Write a note on Social Security.
- 10. Define Leadership.

SECTION - B

ANSWER ANY FIVE QUESTIONS:

 $(5 \times 8 = 40)$

- 11. Explain the objectives of Human Resource Management.
- 12. Explain the various stages in the Selection Process.
- 13. What is training and explain the methods of training.
- 14. Explain Abraham Maslow's Theory of Motivation.
- 15. What are the various types of Fringe benefits offered to employees in India?
- 16. What are the factors influencing wages?
- 17. Discuss the importance of Motivation.

SECTION - C

ANSWER ANY TWO QUESTIONS:

 $(2 \times 20 = 40)$

- 18. Describe the functions of Human Resource Management.
- 19. Explain the various sources of Internal and External sources of Recruitment.
- 20. Discuss the various methods of appraising performance of employees.
- 21. Write about the health and safety provisions under the Factories Act, 1948.
