

**SUBJECT CODE: 15SC/ME/OB55**

**B.A. DEGREE EXAMINATION APRIL 2018**  
**BRANCH III - SOCIOLOGY**  
**SIXTH SEMESTER**

**COURSE : MAJOR – ELECTIVE**  
**PAPER : ORGANISATIONAL BEHAVIOUR**  
**TIME : 3 HOURS.**

**MAX.MARKS: 100**

**SECTION – A**

**ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50 WORDS:**

**(10 X 2 = 20)**

1. Define Organizational behavior.
2. What is meant by line & staff organizations?
3. Write short note on autocratic model?
4. What is meant by philosophy of an organization?
5. What are satisfiers or motivators according to Herzberg?
6. Define motivation.
7. List out the features of a formal group.
8. Identify the factors that influence group formation.
9. Who is a leader? Mention any two leadership qualities.
10. What do you mean by 'scapegoat'?

**SECTION – B**

**ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 250 WORDS:**

**(5 X 8 = 40)**

11. Describe the importance of organizations in modern societies.
12. Enumerate the principles of scientific management.
13. Discuss various elements of organizational behavior.
14. Elaborate on Collegial and supportive models of organizational behavior.
15. Explain Maslow's self actualization theory.
16. How can group cohesiveness be improved? Comment.
17. Explain the nature of informal groups in an organization.
18. Elaborately discuss leadership skills required for today's organizations.

**SECTION – C**

**ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1200 WORDS:**

**(2 X 20 = 40)**

19. What is neo-classical approach? Critically evaluate with human relations theory.
20. Explain the custodial model of organizational behavior with the help of a case study.
21. Examine the significance of the contingency theory to organizational behavior.
22. What is Group dynamics? How does it influence the working of an organization?