STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086 (For candidates admitted during the academic year 2015–2016 & thereafter)

SUBJECT CODE: 15PR/PC/CR14

M. A. DEGREE EXAMINATION, NOVEMBER 2017 PUBLIC RELATIONS FIRST SEMESTER

COURSE : CORE

PAPER : COMMUNITY RELATIONS

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

Answer all questions in not less than 50 words:

 $(10 \times 2 = 20)$

- 1. Meaning of Community Affairs.
- 2. Public Relations.
- 3. Social Governance.
- 4. Corporate Citizenship.
- 5. Community Health Centres.
- 6. Rotary Club.
- 7. UNESCO.
- 8. Micro Volunteering.
- 9. Community Opinion Polling.
- 10. National Skill Development Agency.

SECTION - B

Answer any five questions in not less than 250 words:

 $(5 \times 8 = 40)$

- 11. Explain the concept of Trusteeship and its application to industries.
- 12. Describe the nature of Corporate Social Responsibility.
- 13. Discuss the role of police in Community Programmes.
- 14. Analyse the role of public relations in devising CSR Programmes.
- 15. Bring forth the objectives of community relations programme.
- 16. Write a note on the concept of Volunteerism and its work in a Community.
- 17. Point out the role and services of WHO in the development of Third World Countries.
- 18. List out the Public Relations tools in Local Advertising and Fund Raising.

SECTION - C

Answer any two questions in not less than 1000 words:

 $(2 \times 20 = 40)$

19. a) Explain the benefits of Community Relations Programmes to Business.

(or)

- b) Write an essay on the Environmental and Social Governance by Corporate Organizations.
- 20. (a) Describe the role of Banks and Insurance Organizations in Community Programmes.

(or)

(b) Critically examine the functions of National Voluntary Organizations in Community Relations.
