

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2015 – 2016 and thereafter)

SUBJECT CODE: 15CM/PE/OB14

M.Com. DEGREE EXAMINATION NOVEMBER 2017
COMMERCE

COURSE : ELECTIVE
PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ANY SIX QUESTIONS. (6 x 10 = 60)

1. Define organisational behavior and explain its concepts.
2. What are the big five personality traits in organisational behavior?
3. What are the determinants of perception?
4. Define group dynamics. Explain its types.
5. What are the process of team building?
6. Define organisational culture. Explain its characteristics.
7. Explain the different types of organisational change.
8. What are the various stages of the organisational development process?

SECTION – B

ANSWER ANY TWO QUESTIONS. (2 x 20 = 40)

9. Discuss the major challenges and opportunities of organizational behaviour.
10. Explain the various factors that influence individual behaviour.
11. Discuss the causes and consequences of stress.
12. Explain the process and the important strategies for resolving conflicts.
