

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2015 – 2016 and thereafter)

SUBJECT CODE: 15CM/PC/SH14

M.Com. DEGREE EXAMINATION NOVEMBER 2017
COMMERCE
FIRST SEMESTER

COURSE : MAJOR CORE
PAPER : STRATEGIC HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ANY SIX QUESTIONS (MAX. WORDS 500): (6 x 10 = 60)

1. What is meant by Human Resources Management? Describe the characteristics of Human Resource Management.
2. Explain the steps in Job Analysis.
3. Discuss the role of human resources management in corporate strategic management.
4. What is meant by employee counselling? Describe the process and the requirements of success in employee counselling.
5. What is quality circle? What are the advantages and limitations of quality circle?
6. Explain in brief the steps involved in selection procedure.
7. What is meant by training? What are the methods of training?
8. What is meant by strategic human resources management? Explain about the implementation of strategic human resource management.

SECTION – B

ANSWER ANY TWO QUESTIONS (MAX. WORDS 1200): (2 x 20 = 40)

9. Describe the functions of Human Resources Management.
10. Write in detail the sources of recruitment.
11. What are the methods of executive development program?
12. What is Total Quality Management? And explain the features of Total Quality Management? How can the Human Resource Managers contribute to Total Quality Management?
