

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2015 – 2016)

SUBJECT CODE: 15CM/MC/HR55

B.Com. / B.Com. (C.S) DEGREE EXAMINATION NOVEMBER 2017
COMMERCE
CORPORATE SECRETARYSHIP
FIFTH SEMESTER

COURSE : MAJOR – CORE
PAPER : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

ANSWER ALL QUESTIONS:

(10 x 2 = 20)

1. Define Human Resource Management.
2. Write a note on job description.
3. Identify any six qualities of an effective leader.
4. What is a performance appraisal interview? List its types.
5. Write a note on E-Recruiting.
6. What is motivation?
7. Write a note on job analysis.
8. What are Fringe benefits?
9. Identify the intra-mural welfare facilities provided to employees by an organisation.
10. Write a note on Vestibule training.

SECTION – B

ANSWER ANY FIVE QUESTIONS:

(5 x 8 = 40)

11. Discuss briefly the nature and scope of Human Resource Management.
12. Explain the different styles of leadership.
13. What do you understand by HRP? Explain the factors affecting HRP.
14. Briefly discuss Herzberg's theory of motivation.
15. Explain the term employee orientation and the types of orientation programmes.
16. What is meant by employee compensation? Outline the factors that influence employee compensation.
17. Briefly discuss on-the-job management development programmes.

SECTION – C

ANSWER ANY TWO QUESTIONS:

(2 x 20 = 40)

18. Discuss in detail the objectives and functions of Human Resource Management.
19. Explain the steps involved in the Selection Procedure.
20. Discuss the different methods of Performance Appraisal.
21. Define Leadership. Discuss the trait, behavioural and situational theories of leadership.
