

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86**  
**(For candidates admitted from the academic year 2008– 2009 & thereafter)**

**SUBJECT CODE : EC/GE/OB24**

**B.A/B.Com/B.SW/B.C.A/ B.Sc. DEGREE EXAMINATION, APRIL 2009**  
**SECOND SEMESTER**

**COURSE : GENERAL ELECTIVE**

**PAPER : ORGANISATIONAL BEHAVIOUR**

**TIME : 2 HOURS.**

**MAX. MARKS : 100**

**Section – A**

6 x 5 = 30

**Answer any six questions. Each answer not to exceed 100 words**

1. List the goals of organizational behaviour.
2. What is the law of individual differences?
3. What are motivational drives?
4. What is grapevine?
5. Distinguish between primary and secondary needs.
6. What role does a manager play in team?
7. What is brain storming?
8. Explain briefly weak and strong culture.
9. What is work specialisation?
10. What is virtual organisation?

**Section – B**

5 x 10 = 50

**Answer any five questions. Each answer not to exceed 300 words**

11. Explain autocratic and system models of organizational behaviour.
12. Discuss expectancy model.
13. What are the barriers to communication.
14. Discuss the potential benefits and problems associated with informal groups.
15. Explain the ingredients of an effective team.
16. Define organizational culture. Explain the process of sustaining the culture in an organisation.
17. Discuss the Key elements that define an organizational structure.
18. What is upward communication? Discuss the difficulties involved.

**Section – C**

1 x 20 = 20

**Answer any one question. Each answer not to exceed 800 words.**

19. List the traits of a good leader. Discuss any two contingency approaches to leadership styles.
20. Discuss the challenges and opportunities that face an organization in the context of globalisation.
21. Why do employees resist change? How could a manager implement change successfully?

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