

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2011 – 2012 & thereafter)

SUBJECT CODE: 11SC/ME/OD63

B.A. DEGREE EXAMINATION, APRIL 2017
BRANCH III – SOCIOLOGY
SIXTH SEMESTER

COURSE : MAJOR – ELECTIVE
PAPER : ORGANIZATIONAL DEVELOPMENT
TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50 WORDS:

(10 X 2 = 20)

1. Define organizational development.
2. What are the operational components of organization?
3. Mention the underlying values of organizational development.
4. Define communication.
5. What are the elements of communication process?
6. What is meant by interpersonal communication?
7. Define power.
8. What is meant by organizational change?
9. Mention any two features of downward communication.
10. What is Transactional Analysis?

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 250 WORDS:

(5 X 8 = 40)

11. Explain organization as a system.
12. Explain the features of subordinate initiated communication.
13. Explain kinds of organizational change.
14. Explain the problem of politics in organizations.
15. Explain the nature of organizational development.
16. Explain the significance of interactive communication in organizations.
17. What is group intervention? What are its outcomes?
18. Bring out the importance of sensitivity training laboratories.

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1000 WORDS:

(2 X 20 = 40)

19. Discuss the models of organizational change.
20. Explain the characteristics and foundations of organizational development process.
21. Give an account of Transactional Analysis in detail.
22. Explain the strengths of organizational development with suitable illustration.
