

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2012-2013 and thereafter)**

**SUBJECT CODE : 11CM/MC/OB54**

**B.Com. DEGREE EXAMINATION NOVEMBER 2016**  
**COMMERCE**  
**FIFTH SEMESTER**

**COURSE : MAJOR – CORE**  
**PAPER : ORGANISATIONAL BEHAVIOUR**  
**TIME : 3 HOURS**

**MAX. MARKS: 100**

**SECTION – A**

**Answer ALL questions:**

**(10x2 = 20 Marks)**

1. Define Organisational Behaviour.
2. What is demography?
3. Define Personality.
4. What is Perception?
5. What is Stress?
6. What is Behaviour Modification?
7. What is Organisation Structure?
8. What is Organisational Culture?
9. What is Group Dynamics?
10. What is Conflict in an organization?

**SECTION - B**

**Answer any FIVE questions:**

**(5× 8=40 Marks)**

11. Explain the importance of Organisational Behaviour.
12. Explain the new challenges in managing work force behavior.
13. Explain Personality Traits.
14. Explain formation of Attitudes.
15. Explain the major causes of stress in the workplace.
16. Explain the features of a good Organisational Structure.
17. Explain the considerations in Group Decision Making.
18. Explain the levels of Conflict.

**SECTION – C**

**Answer any TWO questions**

**(2× 20=40 Marks)**

19. Explain the influence of an individual behavior in Organisational Systems and Resources.
20. Explain the Behaviour Modification Process.
21. Explain the characteristics of Organisational culture and its impact on organizational effectiveness.
22. Explain the effects of conflict and strategies for resolving conflict.

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