STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086 (For candidates admitted from the academic year 2006– 07 & thereafter)

SUBJECT CODE: PR/PC/PG44

M. A. DEGREE EXAMINATION, APRIL 2008 PUBLIC RELATIONS FOURTH SEMESTER

COURSE : MAJOR - CORE

PAPER : PUBLIC RELATIONS FOR AND IN THE GOVERNMENT

SECTOR

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS IN NOT LESS THAN 50 WORDS: $(10 \times 2 = 20)$

- 1. What is e-governance?
- 2. Define and differentiate Festivals and Fairs.
- 3. Suggest any four modern PR tools suitable for Governmental PR.
- 4. Define the mandate and activities of Press information Bureau (PIB), Government of India?
- 5. Cite any four handicaps / challenges in Governmental PR.
- 6. State the importance and significance of outreach PR programmes.
- 7. Comment on the constructive role of PR at gross-root levels.
- 8. The central Ministries like Tele-communication of late have resolutely stepped-up their PR campaign. Examine.
- 9. Who are the 'stake-holders' for the Ministry of Armed Forces (Defence)?
- 10. Explain the PR set-up of the Government of Tamil Nadu or any State Government Department.

SECTION - B

ANSWER ANY FIVE QUESTIONS IN NOT LESS THAN 250 WORDS: $(5 \times 8 = 40)$

- 11. Discuss the pros and cons of 'Advertisement as a major tool for image projection of Government Department'.
- 12. Describe with a typical illustration, the pivotal role and duties of Government PR during crisis management.

- 13. What are the feedback mechanisms from the community and how is the impact analysis of PR programmes carried out in Local Government / Corporation / Municipality?
- 14. Analyze the success and failure aspects of the recently concluded 34th India
 Tourist & Industrial Fair-2008' organized by Tamilnadu Tourism Development
 Corporation Limited (TTDC) of Tamil Nadu Government at Island Grounds,
 Chennai.
- 15. Compare and contrast with examples, the effectiveness and limitations of electronic and print media in Governmental PR.
- 16. How can the media be educated and cultivated favourably towards the activities and programmes of a State or Central Government ministry, through proactive PR policies?
- 17. Comment on the PR management of the 'Indo-US Nuclear Deal' by the Government within the Country and overseas.
- 18. How can the credibility of Governmental PR be enhanced?

SECTION - C

ANSWER ANY TWO QUESTIONS IN NOT LESS THAN 1000 WORDS: (2 X 20 = 40)

- 19. 'Right to information (RTI) Act: A boon or bane or bewilderment to the citizens'Substantiate your viewpoints with illustrations.
- 20. Highlight the PR challenges and opportunities in a strategic Government Department like the Department of Energy (DAE), with case studies.
- 21. What are your prescriptions for designing; launching and executing a PR campaign successfully for a social cause (like demystifying epilepsy) in a Government sector? Validate your recommendations.
- 22. How are the 'Public Hearings and local community meetings' designed and organized before the launch of mega projects in Government Sectors? Exemplify with examples.
