

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2015 – 2016)

SUBJECT CODE: 15CM/PC/SH14

M.Com. DEGREE EXAMINATION NOVEMBER 2015
COMMERCE
FIRST SEMESTER

COURSE : MAJOR CORE
PAPER : STRATEGIC HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ANY SIX QUESTIONS (MAX. WORDS 500): **(6 x 10 = 60)**

1. What are the essential features of Human Resource Management?
2. Discuss the various contents of Job Description.
3. What are the various sources of Recruitment?
4. Discuss the role of HR professionals in strategic HRM.
5. Discuss the various functions of Employee Counseling.
6. Explain the Importance of Training.
7. What is Kaizen? Explain the steps involved in Kaizen.
8. Explain the advantages and limitations of quality circle.

SECTION – B

ANSWER ANY TWO QUESTIONS (MAX. WORDS 1200): **(2 x 20 = 40)**

9. Discuss the Various Functions of Human Resource Management.
10. Discuss the Various Stages involved in the Selection of Candidate for Jobs in an Organisation.
11. Discuss the various methods of Training the Employees of an Organisation.
12. Explain the main dimension of TQM.
