STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086. (For candidates admitted during the academic year 2015 – 2016)

SUBJECT CODE: 15CM/PC/MM14

M.Com. DEGREE EXAMINATION NOVEMBER 2015 COMMERCE FIRST SEMESTER

COURSE : MAJOR CORE

PAPER : MARKETING MANAGEMENT

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ANY SIX OUESTIONS:

 $(6 \times 10 = 60)$

- 1. What are the major concepts and tools of marketing?
- 2. State briefly the influence of the 4 Ms on the internal environment.
- 3. Explain the different stages of product life cycle and strategies to be followed for each stage.
- 4. Briefly explain the various methods of pricing.
- 5. Discuss the emerging new trends and challenges to measures in online marketing.
- 6. Explain market segmentation, targeting and positioning with a real life example.
- 7. Outline the stages in new product development.
- 8. Explain the following terms:
 - a) E-Commerce
- b) M-Commerce

SECTION - B

ANSWER ANY TWO QUESTIONS:

 $(2 \times 20 = 40)$

- 9. State the modern marketing concept. How does it differ from traditional concept?
- 10. Discuss the various Internal and External forces that determine the marketing environment.
- 11. Discuss the impact of advertising on Products and Consumers.
- 12. Discuss the problems faced by the consumers in online marketing.
