

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2011 – 2012 & thereafter)
SUBJECT CODE: 11SC/ME/OD63

B.A. DEGREE EXAMINATION, APRIL 2015
BRANCH III – SOCIOLOGY
SIXTH SEMESTER

COURSE : MAJOR – ELECTIVE

PAPER : ORGANIZATIONAL DEVELOPMENT

TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50

WORDS:

(10 X 2 = 20)

1. What is organizational development?
2. Define organizational change.
3. Distinguish between values and assumptions.
4. What is Power and Politics?
5. Explain the term downward communication.
6. List out the basic components of an OD program.
7. What is rumor?
8. What is process mapping?
9. Explain the term sensitivity training.
10. Bring out the difference between proactive and reactive change.

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 250

WORDS:

(5 X 8 = 40)

11. Examine the characteristics of Organizational Development.
12. Describe sensitivity training laboratories.
13. Explain informal communication.
14. Examine the various barriers to communication.
15. Give an overview of Kurt Lewin's model of change.
16. Write a note on the different types of power.
17. How can change be successfully implemented in an organization?
18. Explain T Groups and examine the consequences of T-Group training.

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1000 WORDS:

(2 X 20 = 40)

19. Discuss the characteristics and foundation of the Organizational Development process.
20. Critically analyze the various models of change.
21. Explain in detail transactional analysis.
22. Examine the two-way communication process and bring out the importance of communication in an organization.
