STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2004 – 2005 & thereafter)

SUBJECT CODE : **EC/MO/HM64**

B. A. DEGREE EXAMINATION, APRIL 2008
BRANCH IV - ECONOMICS
SIXTH SEMESTER

COURSE : **MAJOR – OPTIONAL**
PAPER : **HUMAN RESOURCE MANAGEMENT**
TIME : **3 HOURS.** MAX. MARKS : 100

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50 WORDS: (10 X 3 = 30)

1. Define HRM.
2. What is meant by 'labour market'?
3. What is collective bargaining?
4. Distinguish between internal and external equity.
5. List the types of interviews
6. What is meant by termination?
7. Define a trade union.
8. List any three labour welfare schemes
9. What is down-sizing?
10. What are fringe benefits?

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 300 WORDS. (5 X 6 = 30)

11. What are the merits and short comings of a system which links pay and performance?
12. Discuss the various methods of stress management
13. Examine the need for cordial labour relations. How can it be achieved?
14. What is employee demand forecasting?
15. Discuss the various strategies for HRM
16. Comment on the composition of the labour force.
17. What is the role of the HR manager?

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1200 WORDS. (2 X 20 = 40)

18. What is meant by performance appraisal? What are the criteria and methods involved in performance appraisal? How is it a tool for motivation?
19. What is meant by Human Resource Information System? Examine the role played by HR professionals in the use of HRIS.
20. Discuss the various procedures involved in recruitment.
21. Analyse the costs and benefits of employee training.

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