

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2004 – 2005 & thereafter)

SUBJECT CODE : EC/MO/HM64

B. A. DEGREE EXAMINATION, APRIL 2010
BRANCH IV - ECONOMICS
SIXTH SEMESTER

COURSE : MAJOR – OPTIONAL
PAPER : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS. MAX. MARKS : 100

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50 WORDS:
(10 X 3 = 30)

1. What is HRM?
2. Distinguish between internal and external equity?
3. What is meant by strategic planning?
4. What is job analysis?
5. Explain what is meant by stress management?
6. Define collective bargaining.
7. What is 'on the -job training'?
8. Define the term 'labour market'.
9. Explain the term 'termination'.
10. List the types of employee tests.

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 300 WORDS.
(5 X 6 = 30)

11. Examine the links between compensation, motivation and employee satisfaction.
12. How can the HR manager ensure the safety and health of the workforce?
13. Critically review the recruitment process adopted by firms
14. What are the various techniques adopted in employee demand forecasting?
- !5. What are the various incentive schemes available to employees?
16. How can cordial labour relations be maintained in a firm?
17. What are the costs and benefits of employee training?

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1200 WORDS.
(2 X 20 = 40)

18. Highlight the importance of performance appraisal and explain the various methods of performance appraisal.
19. Discuss the role and functions of a HR manager,
- 20 What is the HR information system? What are its uses?
21. What are the various types of interviews? How effective are they in selecting the right candidates?

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