

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2004-05 & thereafter)

SUBJECT CODE : **CM/PC/OB24**

M.Com. DEGREE EXAMINATION APRIL 2009
COMMERCE
SECOND SEMESTER

COURSE : **MAJOR – CORE**
PAPER : **ORGANISATIONAL BEHAVIOUR**
TIME : **3 HOURS** **MAX. MARKS : 100**

SECTION – A

ANSWER ANY FIVE QUESTIONS: (5 x 8 = 40)

1. Explain the nature of organizational behavior.
2. What are the factors that influence an individual's ability?
3. What are the components of attitude?
4. What role does intuition play in effective decision making?
5. What are the implications of Two-factor Theory of Motivation?
6. What do you understand by departmentalization?
7. How can culture be a liability to an organization?
8. What are the strengths and weaknesses of Group Decision Making?

SECTION – B

ANSWER ANY THREE QUESTIONS: (3 x 20 = 60)

9. What, in your opinion, are the challenges and opportunities of Organizational Behaviour in the era of globalization?
10. What causes stress? What are its consequences for individual employees?
11. What are the components of conflict process model?
12. List and describe the process variables associated with effective team performance.
13. What factors distinguish Organizational Development from other approaches to bring about change in the organization?

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