

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2011 – 2012)
SUBJECT CODE: 11SC/ME/OD63

B.A. DEGREE EXAMINATION, APRIL 2014
BRANCH III – SOCIOLOGY
SIXTH SEMESTER

COURSE : MAJOR – ELECTIVE
PAPER : ORGANIZATIONAL DEVELOPMENT
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50
WORDS: (10 X 2 = 20)

1. What is organizational development?
2. What is sensitivity training?
3. Distinguish between values and assumptions.
4. What is lateral communication?
5. Define the term power.
6. What is transactional analysis?
7. Explain the term intervention.
8. Distinguish between a transformational and a transactional leader.
9. Define leadership.
10. What is change.

SECTION – B

ANSWER ANY FIVE QUESTIONS. EACH ANSWER NOT TO EXCEED 250
WORDS: (5 X 8 = 40)

11. Write a note on the two-way communication process.
12. Explain the important features of a system.
13. Elucidate upward communication process.
14. Briefly explain the foundation of Organizational development.
15. Examine the various approaches to team building.
16. Discuss Kurt Lewis model of change.
17. Explain the objectives of sensitivity training.
18. Bring out the strengths of organizational development.

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1000 WORDS: **(2 X 20 = 40)**

19. Explain the role of power and politics in the practice of organizational development.
20. Analyse the operational components of an organization.
21. Discuss the prerequisites and problems of downward communication.
22. Explain the various applications of transactional analysis in organizational development.
