

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2011-12 & thereafter)

SUBJECT CODE : 11CM/PC/HR24

M.Com. DEGREE EXAMINATION APRIL 2014
COMMERCE
SECOND SEMESTER

COURSE : CORE
PAPER : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS **MAX. MARKS : 100**

SECTION A

ANSWER ANY FIVE QUESTIONS : 5 X 8 = 40

1. Briefly explain any eight characteristics of HRM.
2. What do you understand by the term recruitment? What are the various sources of recruitment?
3. What is Quality of Work-Life? Explain its dimension.
4. Briefly outline the methods of information collection for job analysis.
5. How can absenteeism be controlled?
6. Why is training considered important for modern industry?
7. Discuss the functions of counseling in organization.
8. Bring out the significance and hurdles in mentoring.

SECTION B

ANSWER ANY THREE QUESTIONS: 3 X 20 = 60

9. Explain the process of selection.
10. Explain the impacts of globalization on HRM. How does domestic HRM differ from international HRM?
11. Discuss the various methods of training.
12. Describe the Porter & Lawler and Vroom's expectancy Theory of Motivation.
13. Briefly elaborate the elements of TQM. Do a comparative study on traditional and total quality human resource management approaches.
