

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2004-05 & thereafter)

SUBJECT CODE : **CM/SC/WM54**

B.Com. DEGREE EXAMINATION NOVEMBER 2008
COMMERCE
FIFTH SEMESTER

COURSE : **SPECIALISATION – CORE**
PAPER : **WORK – FORCE MANAGEMENT**
TIME : **3 HOURS** **MAX. MARKS : 100**

SECTION – A

ANSWER ALL QUESTIONS: (10 x 3 = 30)

1. Define organizational behaviour.
2. What is division of labour?
3. Define 'Personality'.
4. Who are 'introverts'?
5. Define 'Attitudes'.
6. Define a group.
7. What do you mean by referent power.
8. What is 'Stress'?
9. What does 'resistance to change' mean?
10. What is 'Subculture'?

SECTION – B

ANSWER ANY FIVE QUESTIONS: (5 x 6 = 30)

11. Explain the models of Organizational Behaviour.
12. What are the basic objectives of Organizational Behaviour?
13. Explain important determinants of personality.
14. Discuss the important principles considered in organizing stimuli.
15. What are the salient features of motivation?

16. Distinguish a leader from a manager.
17. What are the positive aspects of conflicts.

SECTION – C

ANSWER ANY TWO QUESTIONS:

(2 x 20 = 40)

18. Explain the important concepts of Organizational Behaviour.
19. Discuss the various factors that influence individual behaviour.
20. Define 'counselling'. What are its importance and functions.
21. "Organizational Behaviour has undergone dynamic changes in the era of globalization in India". – Elucidate.

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