

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted during the academic year 2009–2010)

SUBJECT CODE: SW/PE/HM43

M.S.W. DEGREE EXAMINATION APRIL 2011
SOCIAL WORK
FOURTH SEMESTER

COURSE : ELECTIVE
PAPER : HEALTH SERVICES MANAGEMENT
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER NOT TO EXCEED 50
WORDS: (10x2=20)

1. What is the need for Health Services Management in India?
2. Mention any two clinical speciality and superspeciality
3. Define Health Services Management
4. Why is HRM important in the health sector?
5. What are the uses for HMIS?
6. How is HRD different from HRM?
7. What is the role of Hospital Review Committee?
8. What is meant by Health Economics? How much is allocated for the health sector?
9. What is Social Audit?
10. What are the principles of TQM?

SECTION – B

ANSWER ANY FOUR QUESTIONS. EACH ANSWER NOT TO EXCEED 600
WORDS: (4x10=40)

11. Critically evaluate the functionary of public health care system in India.
12. Discuss the principles of management for human resources in a hospital.
13. Discuss the analytical tools for evaluating health services.
14. What are the major domains of ISO 9000.
15. What is the role of Panchayat raj in Human Services design and implementation?
16. Why are community based services effective? Discuss.

SECTION – C

ANSWER ANY TWO QUESTIONS. EACH ANSWER NOT TO EXCEED 1200 WORDS: **(2x20=40)**

17. As a health specialist how would you structure health services in a district hospital in the context of HMIS?
18. “HRM is an important strategy for delivering quality care.” Discuss.
19. Based on your field work experience draw up a training programme for a team of health service personnel.
20. Write short notes on a) Cost Benefit Analysis.
b) Health Insurance.
