STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086 (For candidates admitted from the academic year 2012 - 13)

SUBJECT CODE: 12PR/PE/IP24

M. A. DEGREE EXAMINATION, APRIL 2013 PUBLIC RELATIONS SECOND SEMESTER

COURSE : ELECTIVE

PAPER : INTRODUCTION TO PUBLIC RELATIONS

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS IN NOT LESS THAN 50 WORDS: $(10 \times 2 = 20)$

- 1. Define "Public Relations" and explain your definition
- 2. Who do you think is the internal audience?
- 3. How is advertising different from Public Relations?
- 4. What is a "Press Kit" can we call it an incentives?
- 5. Which media is more effective for Public Relation activity, why?
- 6. Why do we call them as "Publics" in PR?
- 7. Expand C.S.R?
- 8. What is a "Press Release"?
- 9. What is marketing
- 10. What do you mean by "Open House" in PR?

SECTION - B

ANSWER ANY FIVE QUESTIONS IN NOT LESS THAN 250 WORDS: $(5 \times 8 = 40)$

- 11. Elucidate 'Publicity, Propaganda, Advertising, Marketing' with definition and bring out the difference between them?
- 12. Point out various functions of public relations and relate it with the roles of 'Public Relation Officer'?
- 13. How Public Relation could understand the employee's expectation and maintain good relationship?
- 14. Explain the expectations of various communities with reference to the expectations?
- 15. Is customer still the king of a market, Discuss in detail?
- 16. Is it necessary for a PRO to be a good journalist, explain your reason?
- 17. How is social networking sites related with PR?

SECTION - C

ANSWER ANY TWO QUESTIONS IN NOT LESS THAN 1000 WORDS: (2 X 20 = 40)

- 18. Discuss in detail on various steps in planning a PR event?
- 19. Explain "Mass Media, Open House, Exhibitions, Trade fairs, Photography" as a PR tool.
- 20. Why are, Presentation Skills and Public Speaking important for a PRO?
- 21. Write about the different strategies that a company could apply to motivate its employees?
