

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.  
(For candidates admitted during the academic year 2011-12 & thereafter)**

**SUBJECT CODE : 11CM/PC/HR24**

**M.Com. DEGREE EXAMINATION APRIL 2013  
COMMERCE  
SECOND SEMESTER**

**COURSE : CORE  
PAPER : HUMAN RESOURCE MANAGEMENT  
TIME : 3 HOURS** **MAX. MARKS : 100**

**SECTION A**

**ANSWER ANY FIVE QUESTIONS : 5 X 8 = 40**

1. What are the objectives of Human Resource Planning? Explain them.
2. Explain the Principles of Quality of Work Life.
3. How would you differentiate Job Description from Job Specification?
4. Explain the causes of Absenteeism.
5. Describe the Principles of Training.
6. Explain the following terms: TQM, Quality Circle, Kaizen and Mentoring.
7. Enumerate and explain the functions of Counseling.
8. What are the challenges faced by the Human Resources in the International Business?

**SECTION B**

**ANSWER ANY THREE QUESTIONS: 3 X 20 = 60**

9. "Human Resource Management involves two categories of functions – Managerial and Operative" – Describe these functions.
10. What is the difference between Recruitment and Selection? Explain the selection procedure followed in companies.
11. Enumerate and explain the different techniques of Executive Development.
12. What is motivation? Explain Vroom's Expectancy theory.
13. Explain the effect of Inter – Country Differences on Human Resource Management.

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