

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086
(For candidates admitted from the academic year 2023 – 2024 and thereafter)

M.S.W. DEGREE EXAMINATION, APRIL 2026
SOCIAL WORK
SECOND SEMESTER

COURSE : CORE
PAPER : MANAGEMENT OF DEVELOPMENT ORGANISATIONS
SUBJECT CODE : 23SW/PC/MO24
TIME : 3 HOURS **MAX. MARKS: 100**

Q. No.	SECTION A Answer all in 50 words each (4 x 2 = 8 marks)	CO	KL
1	What are the basic principles of management?	1	1
2	What is meant by public relations?	1	1
3	State any two functions of the governing board in an NGO.	1	1
4	What is the role of the Central Social Welfare Board?	1	1
Q. No.	SECTION B Answer all in 75 words each (4 x 3=12 marks)	CO	KL
5	Explain the need and importance of Social Audit as a tool for management of development organisations..	2	2
6	Discuss the concept of Corporate Social Responsibility (CSR).	2	2
7	Explain the role of FCRA in regulating foreign contributions to NGOs.	2	2
8	Summarize the different types of conflict in an organization.	2	2
Q. No.	SECTION C Answer 2 out of 4 questions in 300 words each (2 x 8= 16 marks)	CO	KL
9	Present the difference between management and administration with suitable examples.	3	3
10	Compile the procedures for establishing a charitable organization under the Trust Act, 1912.	3	3
11	Compile the functions of the Directorate of Social Defence in protecting vulnerable groups in society.	3	3
12	Explain the concept of Organizational Development and illustrate how it can improve the effectiveness of an organization.	3	3
Q. No.	SECTION D Answer 2 out of 4 questions in 400 words each (2 x 12= 24 marks)	CO	KL
13	Examine the contributions of international donor agencies such as Action Aid and World Vision in promoting community development and social welfare.	4	4
14	Analyze the role of partnerships and collaborations between government and non-government organizations in social development.	4	4
15	Examine the Human Relations Approach to management and discuss its significance in maintaining positive workplace relationships.	4	4

16	Outline the major functions of management such as planning, organizing, staffing, coordination, and control in the effective functioning of welfare organizations.	4	4
Q. No.	SECTION E Answer 1 out of 2 questions in 1000 words (1 x 20 =20 marks)	CO	KL
17	Critically examine the role of communication, supervision, and control in ensuring effective organizational management with suitable examples.	5	5
18	Critically assess the strengths and limitations of existing legal frameworks governing voluntary organizations in India.	5	5
	SECTION E Answer 1 out of 2 questions in 1000 words (1 x 20 =20 marks)	CO	KL
19	Design a project management plan for a CSR-supported social welfare program including planning, implementation, monitoring, and evaluation.	5	6
20	Develop a project planning framework for an NGO programme by integrating PERT and CPM techniques to ensure effective implementation.	5	6
