

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86**  
**(For candidates admitted from the academic year 2023 – 2024 and thereafter)**

**M.A /M.Sc. DEGREE EXAMINATION, APRIL 2026**  
**SECOND SEMESTER**

**COURSE : ELECTIVE**  
**PAPER : HUMAN RESOURCE MANAGEMENT**  
**SUBJECT CODE : 23CM/PE/HR23**  
**TIME : 3 HOURS** **MAX. MARKS: 100**

<b>SECTION A</b>				
<b>Q. No.</b>	<b>ANSWER ALL QUESTIONS</b>	<b>(4 x 5 = 20)</b>	<b>CO</b>	<b>KL</b>
1.	Explain the concept of Job Description.		1	1
2.	Identify the internal factors affecting Recruitment.		2	2
3.	How is stress both Physiological and Psychological?		1	1
4.	What are the features of Organisational Culture?		2	2
<b>SECTION B</b>				
<b>Q. No.</b>	<b>ANSWER THE FOLLOWING QUESTIONS</b>	<b>(4 x 10 = 40)</b>	<b>CO</b>	<b>KL</b>
5.	a) Differentiate between Recruitment and Selection.		3	3
	<b>OR</b>			
	b) Examine the uses of Job Analysis.		3	
6.	a) Explain the objectives of Performance Appraisal.		3	3
	<b>OR</b>			
	b) Describe the stages of Negotiation.		3	
7.	a) Enumerate the advantages of Training.		4	4
	<b>OR</b>			
	b) Categorize the consequences of stress.		4	
8.	a) Explain the various kinds of Organizational Change.		4	4
	<b>OR</b>			
	b) Examine the barriers for Controlling.		4	
<b>SECTION C</b>				
<b>Q. No.</b>	<b>ANSWER ANY TWO QUESTIONS</b>	<b>(2 x 20 = 40)</b>	<b>CO</b>	<b>KL</b>
9.	Evaluate the process of selection followed by various organizations.		5	5
10.	Explain in detail the various methods of training.		5	5
11.	Elaborate the process of conflict Management.		5	5

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