

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2023–2024)

B.VOC DEGREE EXAMINATION – APRIL 2026
BANKING, FINANCIAL SERVICES AND INSURANCE
SIXTH SEMESTER

COURSE : MAJOR CORE
PAPER : HUMAN RESOURCE MANAGEMENT
SUBJECT CODE : 23VB/VM/HR66
TIME : 3 HOURS

MAX. MARKS: 100

SECTION A			
Q. No.	Answer all questions not exceeding 50 words:	(5 x 2 = 10)	CO KL
1.	Define Human Resource Management.	1	K1
2.	What is Job Specification?	1	K1
3.	Write a note on training.	1	K1
4.	State any two objectives of Performance Counselling.	1	K1
5.	What is wage compensation?	1	K1
SECTION B			
Q. No.	Answer any four questions not exceeding 150 words:	(4 x 5 = 20)	CO KL
6.	Explain the recent trends in Human Resource Management and their impact on organizations.	2	K2
7.	Explain the steps in the process of HR Planning.	2	K2
8.	State the purpose of induction.	2	K2
9.	What are the steps involved in designing a training programme.	2	K2
10.	Elaborate the concept of work–life balance in HRM.	2	K2
11.	Discuss the role of performance counselling in organizations.		
SECTION C			
Q. No.	Answer the following questions not exceeding 500 words:	(4 x 10 = 40)	CO KL
12.	a. Distinguish between monetary and non-monetary compensation. (Or) b. Explain the factors influencing compensation and its types.	3	K3
13.	a. Explain in detail the various external sources of recruitment. (Or) b. Explain the characteristics of HR planning.	3	K3
14.	a. Discuss performance management and performance counselling. (Or) b. Outline the performance appraisal process.	4	K4
15.	a. Explain the importance of training. (Or) b. Describe the process of identifying training needs.	4	K4
SECTION D			
Q. No.	Answer any two questions not exceeding 1000 words:	(2 x 15 = 30)	CO KL
16.	Explain selection procedures followed in organizations.	5	K5
17.	Discuss briefly the various methods of training the employees in an organization.	5	K5
18.	Analyse the different techniques used to measure employee performance.	5	K5
