

STELLA MARIS COLLEGE (AUTONOMOUS), CHENNAI – 600 086
(For candidates admitted during the academic year 2023 – 2024)

B.A. DEGREE EXAMINATION APRIL 2026
BRANCH III - SOCIOLOGY
SIXTH SEMESTER

COURSE : MAJOR ELECTIVE
PAPER : INDUSTRIAL SOCIOLOGY
SUBJECT CODE : 23SC/ME/IS45
TIME : 3 HOURS

MAX. MARKS: 100

Q. No.	SECTION A Fill in the blanks (20 x1=20 marks)	C O	KL
1	_____ primarily refers to a sector of the economy focused on producing goods or services,	CO 1	K1
2	Industrialization brought about large scale _____	CO 1	K1
3	Adam Smith refers to industrialization as driven by the _____.	CO 1	K1
4	Maslow projects _____ as the pursuit of self-respect and the desire for status, recognition, and appreciation from the people around in the hierarchy of needs.	CO 1	K1
5	The _____ was the foundational economic and social structure of medieval Europe, organizing rural life around self-sufficient estates.	CO 1	K1
6	_____ is a collaborative, horizontal leadership style that involves employees in decision-making,	CO 1	K1
7	A systematic, periodic review of an employee's job performance, skills, and accomplishments is known as _____.	CO 1	K1
8	_____ is the comprehensive process of finding, attracting, screening, interviewing, and hiring qualified candidates for job openings.	CO 1	K1
9	A worker-led organization that unites employees in a particular trade is referred to as _____.	CO 1	K1
10	The _____ is a United Nations agency founded in 1919 (via the Treaty of Versailles) dedicated to promoting social justice and internationally recognized human and labour rights.	CO 1	K1

Q. No.	State whether the following statements are True or False	CO	KL
11	Industrial sociology is an applied discipline focused on the social relations, structures, and interactions within industrial settings.	CO1	K1
12	The scope of Industrial sociology covers only the structure of the workplace which is a factory or industry.	CO1	K1
13	Max Weber viewed industrial society through rationalization and calculable bureaucratic systems as both the engine of modern capitalism.	CO1	K1
14	Elton Mayo, shifted perspectives to economic factors that significantly impact productivity,	CO1	K1
15	An informal organization is an intentionally constructed and structured entity with a fixed set of explicit rules, a clear division of labor, a hierarchy of authority and defined goals.	CO1	K1
16	Collective bargaining is the group negotiation process where industrial democracy is balanced and resolves conflicts peacefully,	CO1	K1
17	Apprenticeships is a formal, long-term training system that combines practical on-the-job experience under a skilled practitioner.	CO1	K1
18	Vestibule training is a form of on-the-job training where employees learn their job responsibilities in a simulated environment that closely resembles their actual workplace.	CO1	K1
19	An industrial dispute is any conflict between two individuals within the premises of an industry.	CO1	K1
20	Automation is the use of technology to perform tasks with minimal human intervention, aiming to increase productivity, efficiency, and accuracy while reducing costs.	CO1	K1
Q. No.	SECTION-B Answer any 4 out of 6 questions in 100 words each (4 x 5=20 Marks)	CO	KL
21	Trace the development of Industrial Sociology.	CO2	K2
22	Write short notes on the contribution of Elton Mayo to Industrial Sociology.	CO2	K2
23	Illustrate the evolution of the factories as a system.	CO2	K2
24	Identify the features of the free market.	CO2	K2
25	What are the functions of the trade union?	CO2	K2
26	Describe the origin of ILO.	CO2	K2

Q. No.	<p style="text-align: center;">SECTION -C</p> <p>Answer any 2 questions one from each subdivision in about 1000 words each</p> <p style="text-align: center;">(2 x 20 = 40 Marks)</p>	CO	KL
27 a)	Elaborate on the scope and significance of Industrial Sociology.	CO3	K3
b)	<p style="text-align: center;">(OR)</p> Discuss the process and methods of Performance appraisal.		
28 a)	Analyse the recent advanced trends of Automation in the industries.	CO4	K4
b)	<p style="text-align: center;">(OR)</p> Discuss the types of collective bargaining.		
Q. No.	<p style="text-align: center;">SECTION D</p> <p>Answer any 2 out of the 4 questions in 500 words each</p> <p style="text-align: center;">(2 x 10 = 20 marks)</p>	CO	KL
29.	Examine industry as a social system.	CO5	K5
30.	Evaluate the sources and methods of the recruitment process.	CO5	K5
31.	Critically assess the role and challenges of trade unions in industrial disputes.	CO5	K5
32.	Elaborate on the outcomes of Collective bargaining.	CO5	K5
