

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2023 – 2024)

B.COM DEGREE EXAMINATION, APRIL 2026
COMMERCE
SIXTH SEMESTER

COURSE : MAJOR ELECTIVE
PAPER : ORGANISATIONAL BEHAVIOUR
SUBJECT CODE : 23CM/ME/OB45
TIME : 3 HOURS

MAX. MARKS: 100

SECTION A				
Q. No.	Answer all questions	(5 x 2 = 10 Marks)	CO	KL
1	Define organizational behaviour.		1	1
2	State the meaning of personality.		1	1
3	What is stress?		1	1
4	Define organization culture.		1	1
5	List any two importance of change for development.			
SECTION B				
Q. No.	Answer all questions	(5 x 2 = 10 Marks)	CO	KL
6	Write a note on innovation groups.		2	2
7	Explain briefly job simplification.		2	2
8	State the difference between transformational leadership and transactional leadership.		2	2
9	Describe employee engagement.		2	2
10	List the sources of resistance to change.			
SECTION C				
Q. No.	Answer Any Two Questions	(2 x 10 = 20 Marks)	CO	KL
11	Discuss the various leadership styles.		3	3
12	Explain the cultural artefacts and transformation.		3	3
13	What is Change? Discuss the forces and sources of resistance to change.		3	3
SECTION D				
Q. No.	Answer Any Two Questions	(2 x 10 = 20 Marks)	CO	KL
14	Analyse Briggs Five personality models.		4	4
15	Discuss the nature and importance of organization behaviour.		4	4
16	Explain the meaning of motivation. State its need and importance.		4	4
SECTION D				
Q. No.	Answer Any Two Questions	(2 x 20 = 40 Marks)	CO	KL
17	Elucidate the challenges and opportunities of organizational behaviour.		5	5
18	What is conflict? Elaborate on the types of conflict and methods of conflict resolution.		5	5
19	Explain the importance of stress, its sources and how to handle and manage stress.		5	5
20	Write a note on perception. Explain the factors of perception.		5	5
