

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2023 – 2024 and thereafter)

B.B.A DEGREE EXAMINATION, APRIL 2026
BUSINESS ADMINISTRATION
FOURTH SEMESTER

COURSE : ALLIED CORE
PAPER : QUANTITATIVE TECHNIQUES FOR MANAGERS
SUBJECT CODE : 23BA/AC/QT45
TIME : 3 HOURS **MAX. MARKS: 100**

Q. No.	SECTION A Answer all the questions: (5 x 2 = 10)	CO	KL																																					
1.	Define Operations Research.	CO1	K1																																					
2.	Draw the network diagram. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td style="width: 15%;">Activities</td> <td style="width: 15%;">1-2</td> <td style="width: 15%;">1-3</td> <td style="width: 15%;">2-3</td> <td style="width: 15%;">2-4</td> <td style="width: 15%;">3-4</td> <td style="width: 15%;">4-5</td> </tr> <tr> <td>Duration</td> <td>20</td> <td>25</td> <td>10</td> <td>12</td> <td>6</td> <td>10</td> </tr> </table>	Activities	1-2	1-3	2-3	2-4	3-4	4-5	Duration	20	25	10	12	6	10	CO1	K1																							
Activities	1-2	1-3	2-3	2-4	3-4	4-5																																		
Duration	20	25	10	12	6	10																																		
3.	Differentiate between Balanced and Unbalanced Assignment Problem.	CO1	K1																																					
4.	The payoff matrix of a game is given below. Find the solution of the game to A and B. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td colspan="2" rowspan="2"></td> <td colspan="5" style="text-align: center;">Player B</td> </tr> <tr> <td style="text-align: center;">I</td> <td style="text-align: center;">II</td> <td style="text-align: center;">III</td> <td style="text-align: center;">IV</td> <td style="text-align: center;">V</td> </tr> <tr> <td rowspan="4" style="text-align: center; vertical-align: middle;">Player A</td> <td style="text-align: center;">I</td> <td style="text-align: center;">-4</td> <td style="text-align: center;">-2</td> <td style="text-align: center;">-2</td> <td style="text-align: center;">3</td> <td style="text-align: center;">1</td> </tr> <tr> <td style="text-align: center;">II</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> <td style="text-align: center;">-1</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td style="text-align: center;">III</td> <td style="text-align: center;">-6</td> <td style="text-align: center;">-5</td> <td style="text-align: center;">-2</td> <td style="text-align: center;">-4</td> <td style="text-align: center;">4</td> </tr> <tr> <td style="text-align: center;">IV</td> <td style="text-align: center;">3</td> <td style="text-align: center;">1</td> <td style="text-align: center;">-6</td> <td style="text-align: center;">0</td> <td style="text-align: center;">-8</td> </tr> </table>			Player B					I	II	III	IV	V	Player A	I	-4	-2	-2	3	1	II	1	0	-1	0	0	III	-6	-5	-2	-4	4	IV	3	1	-6	0	-8	CO1	K1
				Player B																																				
		I	II	III	IV	V																																		
Player A	I	-4	-2	-2	3	1																																		
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	III	-6	-5	-2	-4	4																																		
	IV	3	1	-6	0	-8																																		
5.	An activity has: Earliest Start (ES) = 5 days, Duration = 7 days. Find Earliest Finish (EF).	CO1	K1																																					
Q. No.	SECTION B Answer any four questions: (4 x 5 = 20)	CO	KL																																					
6.	Discuss the scope of Operations Research.	CO2	K2																																					
7.	Explain the applications of PERT and CPM.	CO2	K2																																					
8.	There are 9 jobs, each of which has to go through the Machine A and B in the order of AB. Processing times in hours are given as: <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td style="width: 10%;">Jobs</td> <td style="width: 10%;">1</td> <td style="width: 10%;">2</td> <td style="width: 10%;">3</td> <td style="width: 10%;">4</td> <td style="width: 10%;">5</td> <td style="width: 10%;">6</td> <td style="width: 10%;">7</td> <td style="width: 10%;">8</td> <td style="width: 10%;">9</td> </tr> <tr> <td>Machine A</td> <td>5</td> <td>3</td> <td>12</td> <td>15</td> <td>6</td> <td>10</td> <td>11</td> <td>9</td> <td>5</td> </tr> <tr> <td>Machine B</td> <td>6</td> <td>8</td> <td>10</td> <td>10</td> <td>6</td> <td>12</td> <td>1</td> <td>3</td> <td>7</td> </tr> </table> Determine an optimal sequence of these jobs.	Jobs	1	2	3	4	5	6	7	8	9	Machine A	5	3	12	15	6	10	11	9	5	Machine B	6	8	10	10	6	12	1	3	7	CO2	K2							
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Machine B	6	8	10	10	6	12	1	3	7																															
9.	Solve the following transportation problem using Least Cost Method: <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr> <td></td> <td style="text-align: center;">D1</td> <td style="text-align: center;">D2</td> <td style="text-align: center;">D3</td> <td style="text-align: center;">Supply</td> </tr> <tr> <td style="text-align: center;">S1</td> <td style="text-align: center;">4</td> <td style="text-align: center;">8</td> <td style="text-align: center;">6</td> <td style="text-align: center;">20</td> </tr> <tr> <td style="text-align: center;">S2</td> <td style="text-align: center;">5</td> <td style="text-align: center;">3</td> <td style="text-align: center;">7</td> <td style="text-align: center;">30</td> </tr> <tr> <td style="text-align: center;">S3</td> <td style="text-align: center;">6</td> <td style="text-align: center;">4</td> <td style="text-align: center;">5</td> <td style="text-align: center;">25</td> </tr> <tr> <td style="text-align: center;">Demand</td> <td style="text-align: center;">30</td> <td style="text-align: center;">25</td> <td style="text-align: center;">20</td> <td style="text-align: center;">75</td> </tr> </table>		D1	D2	D3	Supply	S1	4	8	6	20	S2	5	3	7	30	S3	6	4	5	25	Demand	30	25	20	75	CO2	K2												
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Demand	30	25	20	75																																				

10.	Solve the following game and find the optimal strategies and value of the game: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Player A/Player B</th> <th>B₁</th> <th>B₂</th> </tr> </thead> <tbody> <tr> <th>A₁</th> <td>1</td> <td>4</td> </tr> <tr> <th>A₂</th> <td>3</td> <td>2</td> </tr> </tbody> </table>	Player A/Player B	B ₁	B ₂	A ₁	1	4	A ₂	3	2	CO2	K2																																														
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A ₂	3	2																																																								
11.	Four workers (A, B, C, D) are to be assigned to four jobs (J1, J2, J3, J4). The cost matrix (in ₹) is given below: <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th>J1</th> <th>J2</th> <th>J3</th> <th>J4</th> </tr> </thead> <tbody> <tr> <th>A</th> <td>9</td> <td>2</td> <td>7</td> <td>8</td> </tr> <tr> <th>B</th> <td>6</td> <td>4</td> <td>3</td> <td>7</td> </tr> <tr> <th>C</th> <td>5</td> <td>8</td> <td>1</td> <td>8</td> </tr> <tr> <th>D</th> <td>7</td> <td>6</td> <td>9</td> <td>4</td> </tr> </tbody> </table> <p>Find the optimal assignment to minimize total cost.</p>		J1	J2	J3	J4	A	9	2	7	8	B	6	4	3	7	C	5	8	1	8	D	7	6	9	4	CO2	K2																														
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Q. No.	SECTION C																																																									
	Answer all the questions :(Internal Choice) (4 x 10 = 40)	CO	KL																																																							
12.	<p>a) A company manufactures two products Y and Z on which profits earned per unit are Rs. 12 and Rs. 16, respectively. Each product is processed on two machines M₁ and M₂. Product Y requires 10 minutes of processing time M₁ and 8 minutes of processing on M₂ while processing of product Z requires 20 minutes on M₁ and 8 minutes on M₂. Machine M₁ is available for not more than 2 hours, while machine M₂ is available for 80 minutes during any working day. Find the number of units of products Y and Z need to be manufactured to get maximum profit. Formulate the above as a LPP and solve by graphical method.</p> <p style="text-align: center;">(or)</p> <p>b) Solve the following LPP by Simplex method: Maximize $Z = 3x_1 + 5x_2$ Subject to: $x_1 + x_2 \leq 4$ $2x_1 + x_2 \leq 6$ $x_1, x_2 \geq 0$</p>	CO3	K3																																																							
13.	<p>a) Using the VAM method find the initial basic solution of the transportation problem.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th>D₁</th> <th>D₂</th> <th>D₃</th> <th>D₄</th> <th>SUPPLY</th> </tr> </thead> <tbody> <tr> <th>S₁</th> <td>21</td> <td>16</td> <td>25</td> <td>13</td> <td>11</td> </tr> <tr> <th>S₂</th> <td>17</td> <td>18</td> <td>14</td> <td>23</td> <td>13</td> </tr> <tr> <th>S₃</th> <td>32</td> <td>27</td> <td>18</td> <td>41</td> <td>19</td> </tr> <tr> <th>DEMAND</th> <td>6</td> <td>10</td> <td>12</td> <td>15</td> <td>43</td> </tr> </tbody> </table> <p style="text-align: center;">(or)</p> <p>b) Find the initial basic feasible solution using North–West Corner Rule.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th></th> <th>D1</th> <th>D2</th> <th>D3</th> <th>Supply</th> </tr> </thead> <tbody> <tr> <th>S1</th> <td>8</td> <td>6</td> <td>10</td> <td>20</td> </tr> <tr> <th>S2</th> <td>9</td> <td>12</td> <td>13</td> <td>30</td> </tr> <tr> <th>S3</th> <td>14</td> <td>9</td> <td>16</td> <td>25</td> </tr> <tr> <th>Demand</th> <td>25</td> <td>25</td> <td>25</td> <td>75</td> </tr> </tbody> </table>		D ₁	D ₂	D ₃	D ₄	SUPPLY	S ₁	21	16	25	13	11	S ₂	17	18	14	23	13	S ₃	32	27	18	41	19	DEMAND	6	10	12	15	43		D1	D2	D3	Supply	S1	8	6	10	20	S2	9	12	13	30	S3	14	9	16	25	Demand	25	25	25	75	CO3	K3
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14.	<p>a) Find the optimal solution for the assignment problem with the following cost matrix.</p> <table border="1" data-bbox="288 304 1251 535"> <thead> <tr> <th colspan="2"></th> <th colspan="4">Area</th> </tr> <tr> <th colspan="2"></th> <th>W</th> <th>X</th> <th>Y</th> <th>Z</th> </tr> </thead> <tbody> <tr> <th rowspan="4">Salesman</th> <th>A</th> <td>11</td> <td>17</td> <td>8</td> <td>16</td> </tr> <tr> <th>B</th> <td>9</td> <td>7</td> <td>12</td> <td>6</td> </tr> <tr> <th>C</th> <td>13</td> <td>16</td> <td>15</td> <td>12</td> </tr> <tr> <th>D</th> <td>14</td> <td>10</td> <td>12</td> <td>11</td> </tr> </tbody> </table> <p>(or)</p> <p>b) The utility data for a network are given below. i. Draw the network diagram. ii. Compute the Earliest Start time and Latest Completion time and identify the critical path. iii. Determine the total project duration. iv. Compute the total float, free float for all activity.</p> <table border="1" data-bbox="288 752 1219 846"> <thead> <tr> <th>Activity</th> <th>0-1</th> <th>1-2</th> <th>1-3</th> <th>2-4</th> <th>2-5</th> <th>3-4</th> <th>3-6</th> <th>4-7</th> <th>5-7</th> <th>6-7</th> </tr> </thead> <tbody> <tr> <th>Duration</th> <td>2</td> <td>8</td> <td>10</td> <td>6</td> <td>3</td> <td>3</td> <td>7</td> <td>5</td> <td>2</td> <td>8</td> </tr> </tbody> </table>			Area						W	X	Y	Z	Salesman	A	11	17	8	16	B	9	7	12	6	C	13	16	15	12	D	14	10	12	11	Activity	0-1	1-2	1-3	2-4	2-5	3-4	3-6	4-7	5-7	6-7	Duration	2	8	10	6	3	3	7	5	2	8	CO4	K4					
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Duration	2	8	10	6	3	3	7	5	2	8																																																					
15.	<p>a) Reduce the following game by dominance and find the game value:</p> <table border="1" data-bbox="536 887 1015 1111"> <thead> <tr> <th colspan="2"></th> <th colspan="4">PLAYER B</th> </tr> <tr> <th colspan="2"></th> <th>I</th> <th>II</th> <th>III</th> <th>IV</th> </tr> </thead> <tbody> <tr> <th rowspan="4">PLAYER A</th> <th>I</th> <td>3</td> <td>2</td> <td>4</td> <td>0</td> </tr> <tr> <th>II</th> <td>3</td> <td>4</td> <td>2</td> <td>4</td> </tr> <tr> <th>III</th> <td>4</td> <td>2</td> <td>4</td> <td>0</td> </tr> <tr> <th>IV</th> <td>0</td> <td>4</td> <td>0</td> <td>8</td> </tr> </tbody> </table> <p>(or)</p> <p>b) An engineer wants to assign four new methods to three work centers. The assignment of the new methods will increase productions and they are given below. If only one method can be assigned to a work center, determine the optimal assignment.</p> <table border="1" data-bbox="376 1368 1163 1637"> <thead> <tr> <th rowspan="2"></th> <th colspan="3">Increase in Production (Unit)</th> </tr> <tr> <th colspan="3">Work Centers</th> </tr> <tr> <th>Methods</th> <th>A</th> <th>B</th> <th>C</th> </tr> </thead> <tbody> <tr> <th>1</th> <td>10</td> <td>7</td> <td>8</td> </tr> <tr> <th>2</th> <td>8</td> <td>9</td> <td>7</td> </tr> <tr> <th>3</th> <td>7</td> <td>12</td> <td>6</td> </tr> <tr> <th>4</th> <td>10</td> <td>10</td> <td>8</td> </tr> </tbody> </table>			PLAYER B						I	II	III	IV	PLAYER A	I	3	2	4	0	II	3	4	2	4	III	4	2	4	0	IV	0	4	0	8		Increase in Production (Unit)			Work Centers			Methods	A	B	C	1	10	7	8	2	8	9	7	3	7	12	6	4	10	10	8	CO4	K4
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16.	<p>Answer any two questions: (2 x 15 = 30)</p> <p>Solve the following LPP by Graphical method:</p> <p>Maximize $Z = 3x + 5y$ Subject to: $x + y \leq 4$ $2x + y \leq 6$ $x \geq 0, y \geq 0$</p>	CO5	K5																																																												

17.	<p>Find the initial basic feasible solution of the following transportation problem by Northwest corner cell method and then optimize the IBFS (Initial Basic Feasible Solution) using U-V Method.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: left;">Sources</th> <th colspan="4" style="text-align: center;">Destination</th> <th style="text-align: right;">Supply</th> </tr> <tr> <th></th> <th style="text-align: center;">1</th> <th style="text-align: center;">2</th> <th style="text-align: center;">3</th> <th style="text-align: center;">4</th> <th></th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">4</td> <td style="text-align: center;">6</td> <td style="text-align: center;">8</td> <td style="text-align: center;">8</td> <td style="text-align: right;">40</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">6</td> <td style="text-align: center;">8</td> <td style="text-align: center;">6</td> <td style="text-align: center;">7</td> <td style="text-align: right;">60</td> </tr> <tr> <td style="text-align: center;">3</td> <td style="text-align: center;">5</td> <td style="text-align: center;">7</td> <td style="text-align: center;">6</td> <td style="text-align: center;">8</td> <td style="text-align: right;">50</td> </tr> <tr> <td style="text-align: left;">Demand</td> <td style="text-align: center;">20</td> <td style="text-align: center;">30</td> <td style="text-align: center;">50</td> <td style="text-align: center;">50</td> <td></td> </tr> </tbody> </table>	Sources	Destination				Supply		1	2	3	4		1	4	6	8	8	40	2	6	8	6	7	60	3	5	7	6	8	50	Demand	20	30	50	50		CO5	K5
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18.	<p>The time estimate (in weeks) for the activities of a PERT network is given below.</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th style="text-align: center;">Activity</th> <th style="text-align: center;">t_o</th> <th style="text-align: center;">t_m</th> <th style="text-align: center;">t_p</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1-2</td> <td style="text-align: center;">1</td> <td style="text-align: center;">1</td> <td style="text-align: center;">7</td> </tr> <tr> <td style="text-align: center;">1-3</td> <td style="text-align: center;">1</td> <td style="text-align: center;">4</td> <td style="text-align: center;">7</td> </tr> <tr> <td style="text-align: center;">1-4</td> <td style="text-align: center;">2</td> <td style="text-align: center;">2</td> <td style="text-align: center;">8</td> </tr> <tr> <td style="text-align: center;">2-5</td> <td style="text-align: center;">1</td> <td style="text-align: center;">1</td> <td style="text-align: center;">1</td> </tr> <tr> <td style="text-align: center;">3-5</td> <td style="text-align: center;">2</td> <td style="text-align: center;">5</td> <td style="text-align: center;">14</td> </tr> <tr> <td style="text-align: center;">4-6</td> <td style="text-align: center;">2</td> <td style="text-align: center;">5</td> <td style="text-align: center;">8</td> </tr> <tr> <td style="text-align: center;">5-6</td> <td style="text-align: center;">3</td> <td style="text-align: center;">6</td> <td style="text-align: center;">15</td> </tr> </tbody> </table> <p>a) Draw the project network and identify all the paths through it. b) Determine the expected project length. c) Calculate the standard deviation and variance of the project length.</p>	Activity	t_o	t_m	t_p	1-2	1	1	7	1-3	1	4	7	1-4	2	2	8	2-5	1	1	1	3-5	2	5	14	4-6	2	5	8	5-6	3	6	15	CO5	K5				
Activity	t_o	t_m	t_p																																				
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