

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2008-2009)

SUBJECT CODE : CM/PC/HM14

M.Com. DEGREE EXAMINATION NOVEMBER 2008
COMMERCE
FIRST SEMESTER

COURSE : MAJOR – CORE
PAPER : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS MAX. MARKS : 100

SECTION – A

ANSWER ANY FIVE QUESTIONS: (5 x 8 = 40)

1. Explain the Role of Human Resource Manager.
2. Define Job Analysis. What are its advantages?
3. What are the merits and demerits of external source of employment?
4. Discuss the various stages involved in the process of training.
5. What are your suggestions for effective performance appraisal.
6. What are the principles of a good systems of wage payment?
7. What are the concepts of Vroom's Expectancy Theory of motivation.
8. What are the benefits of high quality of work life?

SECTION – B

ANSWER ANY THREE QUESTIONS: (3 x 20 = 60)

9. Discuss the various stages involved in the selection of candidates for jobs in an organization.
10. Explain in detail the various methods of training the employees of an organization.
11. Discuss the various methods available for appraising the performance of employees?
12. As an innovative human resource manager, suggest ten action-oriented methods to develop a healthy human relation in your organization.
13. How cross-cultural differences affect HRM in International Business? Suggest suitable measures to overcome such problems.

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