

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2023 – 2024 and thereafter)

M.Com. DEGREE EXAMINATION, NOVEMBER 2024
COMMERCE
FIRST SEMESTER

COURSE : CORE
PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR
SUBJECT CODE : 23CM/PC/OB14
TIME : 3 HOURS **MAX. MARKS: 100**

Q. No.	SECTION A Answer all questions	(4 x 5 = 20 marks)	CO	KL
1	Give the meaning and determinants of organisational behaviour.		1	1
2	What is team building? State the skills required in team building.		1	1
3	Define Learning and outline the factors affecting Learning.		2	2
4	Write a note on Perception and summarise its process.		2	2
Q. No.	SECTION B Answer all questions	(4 x 10 = 40 marks)	CO	KL
5	A. Examine the classical, neo classical and contemporary theories of organizational behaviour. OR B. Identify the types of personality with suitable examples.		3	3
6	A. Determine the factors influencing individual behavior. OR B. Illustrate with appropriate examples the formation of attitude in an individual.		3	3
7	A. Examine the principles of learning. OR B. Analyze Maslow's and Herzberg theory of motivation.		4	4
8	A. Discuss the process of conflict in an organisation, compare and contrast functional and dysfunctional conflict. OR B. Elucidate the significance and types of organizational change.		4	4
Q. No.	SECTION C Answer all questions	(2 x 20 = 40 marks)	CO	KL
9	A. Elucidate the models of organizational behaviour and discuss its challenges and opportunities. OR B. Appraise the Big Five Personality Traits.		5	5
10	A. Evaluate the nature, causes and consequences of stress and explain how to manage stress in the work place. OR B. Discuss the types of group dynamics and the various stages of group development.		5	5
