

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2011-12)

SUBJECT CODE : 11CM/PC/HR24

M.Com. DEGREE EXAMINATION APRIL 2012
COMMERCE
SECOND SEMESTER

COURSE : CORE
PAPER : HUMAN RESOURCE MANAGEMENT
TIME : 3 HOURS **MAX. MARKS : 100**

SECTION A

ANSWER ANY FIVE QUESTIONS (500 words) : 5 X 8 = 40

1. Explain the scope of Human Resource Management.
2. Briefly explain external sources of Recruitment.
3. Explain Maslow's Need Hierarchy Theory.
4. Explain the steps in Counselling Process.
5. Explain the causes for Organisational Change.
6. Explain in need and importance of manpower planning.
7. Explain the Need and Purposes of Transfers.
8. Explain the importance of Training.

SECTION B

ANSWER ANY THREE QUESTIONS (1200 words): 3 X 20 = 60

9. Discuss functions of Human Resource Management.
10. Discuss employee Selection Process.
11. Discuss the causes and effects of Absenteeism.
12. Discuss the various Training Methods.
13. Explain the challenges faced by Human Resource Management.
