

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.
(For candidates admitted during the academic year 2019– 2020 and thereafter)

B.B.A. DEGREE EXAMINATION NOVEMBER 2024
BUSINESS ADMINISTRATION
FIFTH SEMESTER

COURSE : MAJOR – CORE
PAPER : PERFORMANCE MANAGEMENT
SUBJECT CODE : 19BA/MC/PM54
TIME : 3 HOURS

MAX. MARKS: 100

SECTION – A

ANSWER ALL QUESTIONS:

(10 x 2 = 20)

1. What is meant by self-appraisal?
2. Define Constructive Feedback.
3. What is meant by Halo and Horns Effect?
4. What do you mean by MBO?
5. Give the Participants are involved in Review Process.
6. What are the components of performance planning?
7. List out the types of Performance Motivators.
8. Specify the steps of Performance Evaluation Process.
9. Indicate the objectives of Performance Planning.
10. What is the link between competency and performance?

SECTION – B

ANSWER ANY FIVE QUESTIONS:

(5 x 8 = 40)

11. Explain why Scores of performance Appraisal are linked to Compensation.
12. Elucidate the different types of Employee Performance Tracker Tools.
13. Describe the Eight of the most commonly used employee evaluation forms.
14. Analyze the roles of manager in review process.
15. Elaborate Key Result Area and Key Performance Indicators.
16. Write a detail note on SMART Objectives.
17. What are the different types of Rating Scale?

SECTION – C

ANSWER ANY TWO QUESTIONS:

(2 x 20 = 40)

18. Explain the different Performance appraisal methods.
19. Enumerate the responsibilities of the employee and managers in performance planning.
20. Describe the role of top management in performance evaluation process.
21. Explain the reasons for failure of performance appraisal.
