## STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – $600\,086$ (For candidates admitted from the academic year 2019-2020 & thereafter )

# M. A. DEGREE EXAMINATION, APRIL 2024 PUBLIC RELATIONS

FOURTH SEMESTER

COURSE : CORE

PAPER : PUBLIC RELATIONS IN THE GOVERNMENT SECTOR

SUBJECT CODE : 19PR/PC/PG44

TIME : 3 HOURS MAX. MARKS: 100

#### SECTION - A

### ANSWER ALL QUESTIONS IN NOT LESS THAN 50 WORDS: $(10 \times 2 = 20)$

- 1. Write any two characteristics of a democratic government
- 2. What is PR?
- 3. Name any two citizen welfare schemes of Tamilnadu.
- 4. What do you mean by public information?
- 5. What is DAVP? Mention any two functions.
- 6. What is PIB?
- 7. What are the local bodies of the government?
- 8. What is the right to information?
- 9. Name any publicity tools used in rural areas.
- 10. What is an outreach programme?

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- 11. Write about the Grievances and the Redressal Measures by the government. Explain the reasons
- 12. What are opinion polls? Write about the uses in a democracy.
- 13. Write about agricultural outreach programmes in India.
- 14. Discuss any one national-level public relations exercise.
- 15. Write about the media units under the Ministry of Information and Broadcasting.
- 16. Explain the functions of diplomatic missions.
- 17. Citizen participation is crucial for any policy implementation- Explain with suitable examples.
- 18. Explain the different data collection methods.

# ${\bf SECTION-C} \\ {\bf ANSWER~ANY~TWO~QUESTIONS~IN~NOT~LESS~THAN~1000~WORDS:} \\$

 $(2 \times 20 = 40)$ 

- 19. Write about the challenges of government public relations in India.
- 20. Discuss the role of opinion leaders in India in shaping public opinion.
- 21. Discuss the effectiveness of the different communication tools used by the government for social awareness
- 22. Explain the functions of the government public relations officers.

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