

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted from the academic year 2023 – 2024)

M.A./M.Sc. DEGREE EXAMINATION - APRIL 2024
SECOND SEMESTER

COURSE : ELECTIVE
PAPER : HUMAN RESOURCE MANAGEMENT
SUBJECT CODE: 23CM/PE/HR23
TIME : 3 HOURS

MAX. MARKS: 100

Q. No.	SECTION A	CO	KL
	Answer all the questions: (4 x 5 = 20)		
1	Describe the importance of human resource planning.	1	K1
2	Summarize the needs of training in an organization.	2	K2
3	Identify the various external sources of recruitment.	1	K1
4	Explain briefly the process involved in performance appraisal.	2	K2
Q. No.	SECTION B	CO	KL
	Answer all the questions: (4x 10 = 40)		
5	A) Demonstrate the various effective strategies for resolving conflicts in an organization. (OR) B) Show some of the most common causes of stress.	3	K3
6	A) Present the various sources of conflict at work place. (OR) B) Compile the organizational strategies that can be adopted to manage stress.	3	K3
7	A) Organize the steps involved in the process of controlling. (OR) B) Examine the various advantages and limitations of control techniques in relation to technology used in the modern organization	4	K4
8	A) Investigate the major challenges while managing global work force. (OR) B) Analyze the types of controls in an International organization.	4	K4
Q. No.	SECTION C	CO	KL
	Answer any TWO questions: (2 x 20=40)		
9	Evaluate the reasons for resistance to change and suggest ways to overcome it.	5	K5
10	Explain the methods of performance appraisal.	5	K5
11	Discuss the process of selection and placement in an organization.	5	K5
