

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086
(For candidates admitted during the academic year 2023 - 2024)

M.A. DEGREE EXAMINATION, APRIL 2024
HUMAN RESOURCE MANAGEMENT
SECOND SEMESTER

COURSE : CORE
PAPER : ORGANISATIONAL MANAGEMENT
SUBJECT CODE : 23HR/PC/OM24
TIME : 3 HOURS **MAX. MARKS: 100**

Q. No.	SECTION A	CO	KL
	Answer ALL in 50 words (10x2= 20 marks)		
1	Define Management with its characteristics.	1	1
2	What is the role of a manager at three levels of Management?	1	1
3	How Planning is different with Forecasting?	1	1
4	Recall the different types of Organization Structure.	1	1
5	List out the differences between Centralization and Decentralization.	1	1
6	Demonstrate the need for Controlling in an organization?	2	2
7	Outline the motive towards Organization Development?	2	2
8	Interpret “OD Professional” as a change agent?	2	2
9	Summarize the Reasons Why Change Management Initiatives Fail.	2	2
10	What is PERT?	2	2
Q. No.	SECTION B	CO	KL
	Answer any TWO questions from each K level not exceeding 600 words. (4X10=40 marks)		
11	Identify the skills required for a manager in this Digital era keeping in mind the various challenges towards Management.	3	3
12	Explain how an organization will make use of various Decision making Models.	3	3
13	Construct a table representing the Steps in controlling process.	3	3
14	Examine the Barriers to Effective Delegation and prescribe some Guidelines for Effective Delegation.	4	4
15	List the steps involved in Organizational Development Process.	4	4
16	Classify the various types of change. Explain the steps in Change management Process.	4	4
Q. No.	SECTION C	CO	KL
	Answer any ONE question from each K level not exceeding 1200 words. (2X20 = 40 marks)		
17	Critically assess the Evolution of Management thought and highlight the contributions of Management Gurus.	5	5
18	Explain the various Types of control..	5	5
19	Elaborate the different types of Organizational Interventions.	5	6
20	Discuss the Tools for Management and Planning.	5	6

