STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086 (For candidates admitted from the academic year 2023 – 2024)

M.A. DEGREE EXAMINATION, APRIL 2024 HUMAN RESOURCE MANAGEMENT SECOND SEMESTER

COURSE : MAJOR CORE

PAPER : DIVERSITY MANAGEMENT

SUBJECT CODE : 23HR/PC/DM24

TIME : 3 HOURS MAX. MARKS: 100

Q. No.	SECTION A	CO	KL
	Answer ALL in 50 words (10x2= 20 marks)		
1	What do you mean by the term Workforce Diversity?	1	1
2	What are the dimensions of workforce diversity?	1	1
3	Define the major role of diversity in recruitment.	1	1
4	List any three steps to retain a diverse workforce.	1	1
5	Recall any four CSR initiatives.	1	1
6	State any two major workplace inclusion strategies to	2	2
	manage a diverse workforce?		
7	Outline any four legal issues in managing diversity.	2	2
8	List few flexible work programmes.	2	2
9	Mention the concept of diversity management programmes.	2	2
10	Define Affirmative action.	2	2
Q. No.	SECTION B	CO	KL
	Answer any TWO questions from each K level not		
	exceeding 600 words. (4X10=40 marks)		
11	Identify the major differences between primary and	3	3
	secondary dimensions of strategy		
12	Explain the impact of diversity in work life balance.	3	3
13	Identify the tangible benefits bestowed by workplace	3	3
	inclusion strategies.		
14	Analyze the role of technology in achieving workforce	4	4
	diversity.		

15	Dissect the role of workplace bullying in diversity and the	4	4
	impact it plays on inclusion.		
16	Analyze in detail the positive and negative effects of	4	4
	workplace diversity.		
Q. No.	SECTION C	CO	KL
	Answer any ONE question from each K level not		
	exceeding 1200 words.		
	$(2 \times 20 = 40 \text{ marks})$		
17	Appraise the various types of diversity management in detail	5	5
18	Assess the role of a recruiter in hiring a diversified	5	5
	workforce.		
19	Elaborate on the importance of organisation adaptation	5	6
20	Design a suitable workforce diversity management to foster	5	6
	creativity and innovation. Determine the pros and cons of the		
	same.		
