

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086
(For candidates admitted during the academic year 2020 -2021 and thereafter)

M.A. DEGREE EXAMINATION, NOVEMBER 2023
HUMAN RESOURCE MANAGEMENT
THIRD SEMESTER

COURSE : CORE
PAPER : EMPLOYEE WELFARE AND INDUSTRIAL RELATIONS
SUBJECT CODE: 20HR/PC/EW34
TIME : 3 HOURS **MAX.MARKS: 100**

SECTION – A

ANSWER ALL QUESTIONS. EACH ANSWER SHOULD NOT EXCEED 50 WORDS:

(10 x 2 = 20)

1. What do you mean by Employee relations?
2. What are problem faced by employee in an organization?
3. Define the term Employment.
4. What about the concept of employee involvement?
5. Why communication is essential?
6. Write the types of organizational communication?
7. What is Employee engagement?
8. Write about recreational activities in organization.
9. Define the term Industrial relations.
10. What is Collective bargaining?

SECTION - B

ANSWER ANY FOUR QUESTIONS. EACH ANSWER SHOULD NOT EXCEED 600 WORDS:

(4 x 10 = 40)

11. Explain the expectations of employers and employees in an organization.
12. Write in detail the end of employment relationship in an organization.
13. Define organizational communication. Write about the technology driven in internal communication.
14. Write in detail the types and forms of disputes and dispute resolution.
15. Write the advantages and disadvantages of Trade union.
16. Explain the employee engagement strategies followed in an organization.

SECTION - C

ANSWER ANY TWO QUESTIONS. EACH ANSWER SHOULD NOT EXCEED 1200 WORDS:

(2 x 20 = 40)

17. Write the Laws pertaining to Employment Pay, Safety, Compensation and Termination.
18. Write in detail about the concept of Employee burnout its Causes, Symptoms and Treatment.
19. Explain in detail the workplace social media platform.
20. **Case study:** A multinational Company specialised in food processing has been operating in India for about - decades. The Company has recently decided to expand its production. It was decided to shift the factory to a new location about, 20 kms. Away from its present site. As the workers transferred to the new site were Living in town" the union demanded an increase Rs 60 per month in the salary" but the Company offered to give only 25 only to cover the transport cost. Analyse the case and discuss your viewpoints.
