

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI 600 086
(For candidates admitted during the academic year 2022 – 2023 & thereafter)

M.Sc., DEGREE EXAMINATION, NOVEMBER 2023
PSYCHOLOGY
THIRD SEMESTER

COURSE : CORE
PAPER : ORGANIZATIONAL BEHAVIOUR
SUBJECT CODE : 22PY/PC/OB34
TIME : 3 HOURS **MAX. MARKS: 100**

SECTION A

ANSWER ANY SIX QUESTIONS. (6 x 10=60)

1. How can Bandura's social learning approach be applied to organizational behavior?
2. Diagrammatically represent input, processes and outcomes in the basic OB model.
3. Summarize Simon and Mintzberg's contribution towards organizational decision making.
4. Describe the factors that influence job satisfaction.
5. Emphasize the importance of feedback in organizational communication.
6. Diagrammatically represent common organizational designs.
7. Explain the role of PSYCAP in organizational behavior.
8. Estimate how emotional labour can be taxing for employees.

SECTION B

ANSWER ANY TWO QUESTIONS. (2 x 20=40)

9. Describe the challenges and opportunities in the field of organizational behavior.
10. What are the categories of stressors affecting organizational stress?
11. Enumerate and describe the factors that increase as well as decrease group cohesiveness.
12. How would you advise a start-up organization to provide nonfinancial rewards for boosting employee motivation?
