

STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 86
(For candidates admitted during the academic year 2023 – 2024)

M.COM. DEGREE EXAMINATION, NOVEMBER 2023
COMMERCE DEPARTMENT
FIRST SEMESTER

COURSE : CORE
PAPER : ORGANISATIONAL THEORY AND BEHAVIOUR
SUBJECT CODE : 23CM/PC/OB14
TIME : 3 HOURS **MAX. MARKS: 100**

Q. No.	SECTION A Answer the following.	(4 x 5 = 20)	CO	KL
1	Define Organizational Behaviour and describe its determinants.		1	K1
2	Explain the factors influencing individual behaviour.		2	K2
3	Write the challenges in Organisational Behaviour.		1	K1
4	Many factors shape and sometimes distort perception. Discuss.		2	K2
Q. No.	SECTION B Answer the following.	(4 x 10 = 40)	CO	KL
5	A) Present any two theories of motivation. (OR) B) Analyze the ingredients of an effective team.		3	K3
			4	K4
6	A) Demonstrate the Principles of Learning with suitable examples. (OR) B) Outline the consequences of stress.		3	K3
			4	K4
7	A) Construct a case study to prove that individual behaviour can lead organizational effectiveness. (OR) B) Categorize the different stages in Group Development.		3	K3
			4	K4
8	A) Analyse the models of organizational behaviour. (OR) B) Examine the concept of Work life balance.		3	K3
			4	K4
Q. No.	SECTION C Answer the following.	(2 x 20 = 40)	CO	KL
9	A) Define Organisational Culture and evaluate its determinants. (OR) B) Summarize the big five personality model.		5	K5
				K6
10	A) Culture highly impacts the effectiveness of an organization. Argue. (OR) B) Enumerate the nature, causes and managing stress in work place.		5	K5
				K6
