

**STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086.**  
**(For candidates admitted during the academic year 2019-20 and thereafter)**

**M.Com. DEGREE EXAMINATION NOVEMBER 2023**  
**COMMERCE**  
**THIRD SEMESTER**

**COURSE : CORE**  
**PAPER : MANAGEMENT OF TRANSFORMATION**  
**SUBJECT CODE: 19CM/PC/MT34**  
**TIME : 3 HOURS** **MAX. MARKS: 100**

**SECTION – A**

**ANSWER ANY SIX QUESTIONS: (6x10=60)**

1. Enumerate the reasons for Resistance to Change.
2. Distinguish between Transformational Leadership and Transactional Leadership
3. Examine the Causes and Symptoms of Sickness
4. Appraise (a) Process Design, (b) Process Redesign, (c) Process Reengineering
5. Categorise the different types of Organisational change
6. Outline the Internal and External Forces of Change
7. Business Process Reengineering play as a strategic tool for managing and facilitating organizational transformation – Defend this Statement.
8. Explain the role of IBC and DRT.

**SECTION – B**

**ANSWER ANY TWO QUESTIONS: (2x20=40)**

9. Examine the Nature and Process of Planned Change
10. Compare and Contrast Charismatic vs. Non- Charismatic Leadership
11. Present the Behavioural, Economic and Technical Issues in Turnaround Management
12. Propose the Six Box Organisational Model

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