STELLA MARIS COLLEGE (AUTONOMOUS) CHENNAI – 600 086. (For candidates admitted during the academic year 2019–2020 and thereafter)

B.B.A. DEGREE EXAMINATION NOVEMBER 2023 BUSINESS ADMINISTRATION THIRD SEMESTER

COURSE : MAJOR - CORE

PAPER : HUMAN RESOURCE MANAGEMENT

SUBJECT CODE : 19BA/MC/HR34

TIME : 3 HOURS MAX. MARKS: 100

SECTION - A

ANSWER ALL QUESTIONS:

 $(10 \times 2 = 20)$

- 1. Define Human Resource Management.
- 2. What is the purpose of a job analysis?
- 3. Differentiate between on-the-job and off-the-job training methods.
- 4. What do you mean by wage incentive plan?
- 5. Differentiate Promotion and Demotion.
- 6. List the qualities of Human resource manager.
- 7. Explain the difference between recruitment and selection in HRM.
- 8. What is Induction?
- 9. Define compensation.
- 10. State the different types of transfers.

SECTION - B

ANSWER ANY FIVE QUESTIONS:

 $(5 \times 8 = 40)$

- 11. Differentiate personnel management from HRM.
- 12. Discuss the problems of Human resource planning and suggest the methods to overcome them.
- 13. Discuss the importance of proper induction of newly recruited employees, with particular reference to India.
- 14. Describe the factors affecting wages.
- 15. Discuss the pros and cons of promotions merit, seniority, merit cum seniority.
- 16. Explain the sources of recruitment.
- 17. Explain the concept of training and state its importance in improving the organisational efficiency.

SECTION - C

ANSWER ANY TWO QUESTIONS:

 $(2 \times 20 = 40)$

- 18. Explain the functions of Human resource management.
- 19. Describe the stages involved in the employee selection process within the organizations. How do these stages contribute to ensuring the right fit between candidates and job roles?
- 20. Illustrate the modern methods of performance appraisal which are suitable to motivate employees in the changing environment.
- 21. Discuss the techniques of Executive development.
