

STELLA MARIS COLLEGE (AUTONOMOUS), CHENNAI – 600 086
(For candidates admitted during the academic year 2020 - 2021 & thereafter)

SUBJECT CODE : 20HR/PE/HS15
M.A. DEGREE EXAMINATION, APRIL 2023
HUMAN RESOURCE MANAGEMENT
FOURTH SEMESTER

COURSE : ELECTIVE

PAPER : HEALTH SERVICE MANAGEMENT

TIME : 3 HOURS

MAX. MARKS : 100

SECTION - A

ANSWER ALL QUESTIONS. ANSWER SHOULD NOT EXCEED 50 WORDS.

(10 X 2 = 20)

1. What is meant by Community health services?
2. Mention few super speciality hospitals.
3. List the role of Directorate of health services.
4. Define HMIS.
5. State the importance of Health insurance
6. What is TQM?
7. Elaborate NABH.
8. Discuss the functions of Health care systems.
9. Define Quality assurance.
10. Recall the skills needed for health services manager

SECTION – B

ANSWER ANY FOUR QUESTIONS. ANSWER SHOULD NOT EXCEED 600 WORDS.

(4 X 10 = 40)

11. Discuss the role of health ministry in the implementation of health services.
12. Describe the principles of health services management in India.
13. Explain the steps of designing and developing of health services.
14. Elaborate on health economics and centre-state role in the expenditure of health services.
15. Narrate the importance of human resources in health services in India.
16. Enumerate the challenges of implementing the health insurance for all in the country.
17. Elucidate the quality assurance mechanisms adopted by health care providers.

SECTION – C

ANSWER ANY TWO QUESTIONS. ANSWER SHOULD NOT EXCEED 1200 WORDS.

(2 X 20 = 40)

18. Elaborate on the concepts and components of HMIS.
19. Compare and contrast the health care services of India versus developed nations.
20. Write a long essay on the role of communities in health care services.
21. Analyze and highlight the services of corporate hospitals and also about medical tourism in the country.
