

**STELLA MARIS COLLEGE (AUTONOMOUS), CHENNAI – 600 086**  
**(For candidates admitted during the academic year 2020-2021 & thereafter)**

**SUBJECT CODE : 20HR/PC/OM24**

**M.A. DEGREE EXAMINATION, APRIL 2023**

**HUMAN RESOURCE MANAGEMENT**

**SECOND SEMESTER**

**COURSE : MAJOR CORE**

**PAPER : ORGANISATIONAL MANAGEMENT**

**TIME : 3 HOURS**

**MAX. MARKS : 100**

**SECTION - A**

**ANSWER ALL QUESTIONS. ANSWER SHOULD NOT EXCEED 50 WORDS:**

**(10 X 2 = 20)**

1. Define management.
2. Write any two characteristics of management.
3. What are differences between mission and vision?
4. What do you mean by MBO?
5. List out the objectives of NGO.
6. What is corporate Governance? Give examples.
7. Summarize the significance of Organisational development.
8. What is OD intervention?
9. Differentiate CPM and PERT.
10. Recall the term corporate social responsibility (CSR).

**SECTION - B**

**ANSWER ANY FOUR QUESTIONS. ANSWER SHOULD NOT EXCEED 600 WORDS:**

**(4 X 10 = 40)**

11. Examine Hendry Fayol's fourteen principles to management and its relevance to today's business environment.
12. Illustrate the levels of management? Discuss the skills required for an effective manager.
13. Contrast centralized and decentralized organisation with merits and demerits.
14. "Informal communication is more important than formal communication for Organisational success" – Justify.
15. Summarize the important provisions related to cooperative societies act, 1912
16. Write short note on Social audit. Why it is important?

**SECTION - C**

**ANSWER ANY TWO QUESTIONS. ANSWER SHOULD NOT EXCEED 1200 WORDS:**

**(2 X 20 = 40)**

17. Why F.W.Taylor is called as Father of Scientific management? Enumerate his contributions to the scientific management.
18. Illustrate various approaches to management. In your opinion which approach is more effective in today's modern management?
19. Define conflict. Determine the causes Industrial conflict. Explain its consequences to the organisation, employees and country.
20. Analyse the phases involved in Organisational development. Describe various tools for effective management.

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