STELLA MARIS COLLEGE (AUTONOMOUS), CHENNAI – 600 086

(For candidates admitted during the academic year 2020-2021 & thereafter)

SUBJECT CODE: 20HR/PC/MC44

M.A. DEGREE EXAMINATION, APRIL 2023 HUMAN RESOURCE MANAGEMENT FOURTH SEMESTER

COURSE : MAJOR CORE

PAPER : MANAGERIAL COUNSELLING

TIME : 3 HOURS MAX. MARKS : 100

SECTION A

ANSWER ALL QUESTIONS. ANSWER SHOULD NOT EXCEED 50 WORDS:

 $(10 \times 2 = 20)$

- 1. Define Counselling.
- 2. Explain Counselling Ethics.
- 3. How to improve personal effectiveness.
- 4. Define decision making.
- 5. Explain transactional analysis.
- 6. How to overcome stress?
- 7. Explain group counselling.
- 8. What is meant by problem exploration.
- 9. Explain grief counselling.
- 10. List down the different types of counselling.

SECTION B

ANSWER ANY FOUR QUESTIONS. ANSWER SHOULD NOT EXCEED 600 WORDS: $(4 \times 10 = 40)$

- 11. List down the characteristics of counselling.
- 12. Explain the importance of recording in counselling.
- 13. Brief on cognitive behavioural therapeutic approach.
- 14. Differentiate between directive and non-directive counselling.
- 15. Discuss on Gestalt and Client centered approach.
- 16. Explain the steps to be followed in De addiction counselling.

SECTION C

ANSWER ANY TWO QUESTIONS. ANSWER SHOULD NOT EXCEED 1200 WORDS : $(2 \ X \ 20 = 40)$

- 17. Elaborate on the counselling goals with suitable examples.
- 18. Discuss on the types of recording in counselling.
- 19. Elaborate on Egan model of counselling.
- 20. How will you give counselling in disaster situations?
